



**Poor password management  
puts UK companies at risk**

# UK companies have a misplaced faith in their password practices

Based on a survey of 300 IT professionals from companies across the United Kingdom

98%



of IT decision makers report having company guidelines around password complexity.

95%



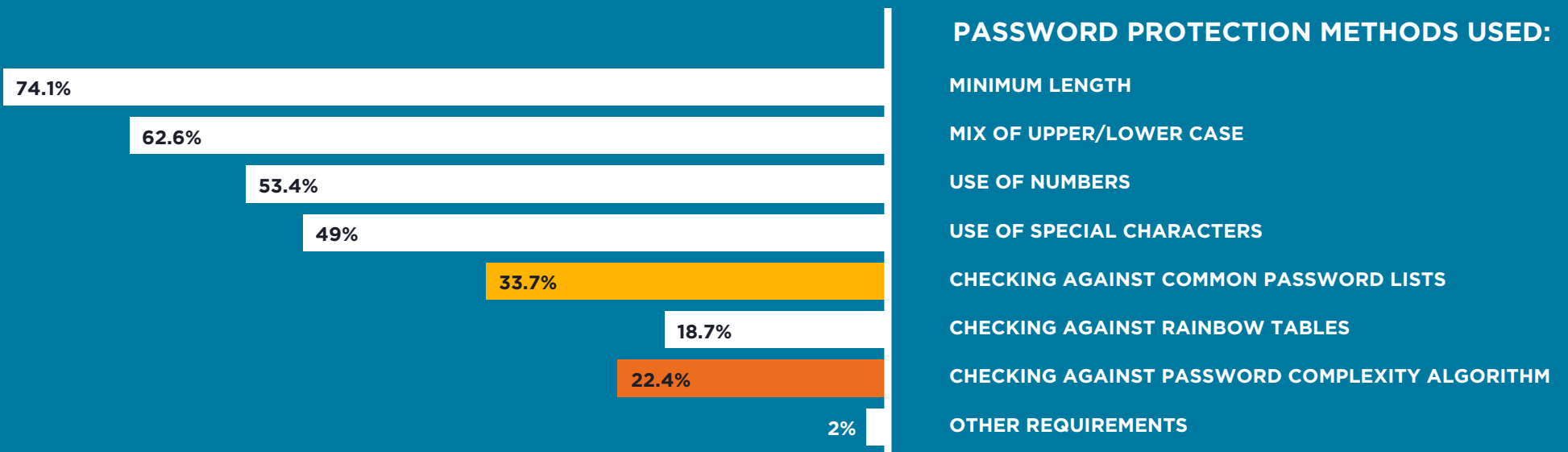
feel their current password protection measures and guideless are adequate.

# THE FACTS SAY SOMETHING ELSE

Companies have enforced password complexity, but few are using NIST's new best practices.

**ONLY**  
**33.7%** check passwords against common password lists.

**ONLY**  
**22.4%** use password complexity algorithms.



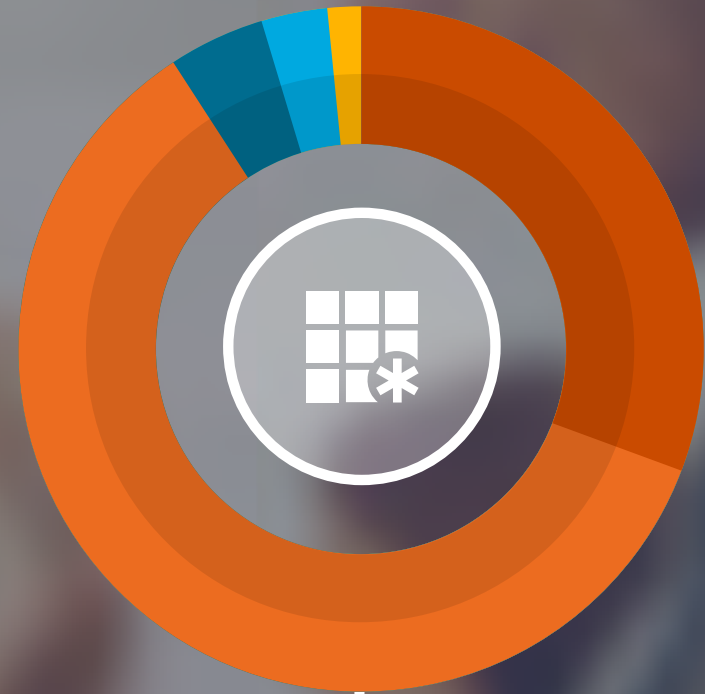
# USERS HAVE TOO MANY PASSWORDS TO REMEMBER

**60%** of companies have 26 to 100 apps that require individual passwords.

**20.7%** have 11 to 25 apps requiring them.

**YET**

**72%** of people have trouble remember passwords.



## NUMBER OF APPS REQUIRING INDIVIDUAL PASSWORDS

**31%** 25 AND UNDER APPS

**60%** 26-100 APPS

**4.7%** UP TO 200 APPS

**3.0%** UP TO 300 APPS

**1.3%** DON'T KNOW

# NO WONDER COMPANIES ARE WASTING TIME RESETTING USER PASSWORDS

## HOURS/WEEK SPENT ON PASSWORD RESETS

**29%** LESS THAN 10 HOURS

**5%** 6-10 HOURS

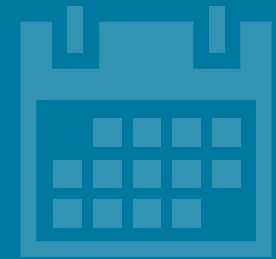
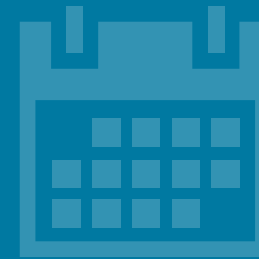
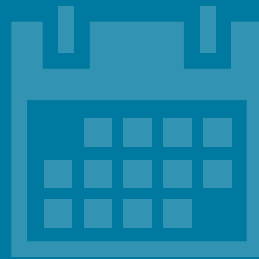
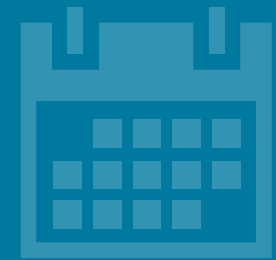
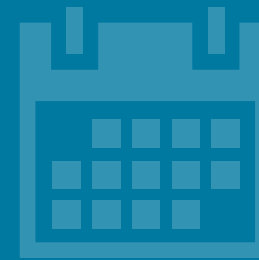
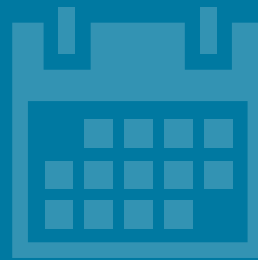
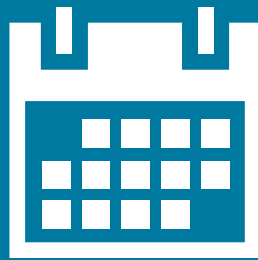
**6.7** 11-20 HOURS

**12%** OVER 20 HOURS

**47.3%** DON'T KNOW



SPENDING A MEAN OF **2.5 MONTHS**  
A YEAR ON PASSWORD RESETS.



**WORSE, A SHOCKING**

**47.3%**

of companies don't even know  
how much time they're spending  
on password resets.

# THE SOLUTION: REDUCE OR ELIMINATE PASSWORDS

Single sign-on (SSO) with SAML eliminates passwords...

YET ONLY 53% OF COMPANIES ARE USING SSO.



53%

Category	Percentage
Companies using SSO	53%
Companies not using SSO	47%

Multi-factor authentication (MFA) is the other critical tool in the fight against hackers.

BUT LESS THAN A THIRD, 29.7%, OF COMPANIES REQUIRE MFA.



29.7%

Category	Percentage
Companies requiring MFA	29.7%
Companies not requiring MFA	70.3%

# THE RISK IS TOO HIGH!

With **88%** of UK companies reporting a breach in 2018, and an average cost of **\$386 million** per breach, companies can't afford the risk of poor password practices.

## About OneLogin, Inc.

OneLogin, the leader in Unified Access Management, connects people with technology through a simple and secure login, empowering organizations to access the world™. The OneLogin Unified Access Management (UAM) platform is the key to unlocking the apps, devices, and data that drive productivity and facilitate collaboration.

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