

# OneLogin Remote Workforce Solution

## Key Benefits

- **Easy and Secure Access to Applications:** Leverage 6,000+ integrations to provide an automated, secure, and trusted experience for end-users and administrators across all applications, devices, and locations.
- **Unified Access Anywhere:** Enable secure access to your applications in the cloud, on premises, or in a hybrid environment.
- **Automated Lifecycle Management:** Save time and money by automated user provisioning, deprovisioning and password resets for remote workers across applications in real-time.
- **Reliability and Performance at Scale:** Confidently secure your remote workforce while scaling users and applications up and down as your business needs change.

## Overview

The Covid-19 crisis has forced global businesses to change operations in a variety of unprecedented ways. To navigate and halt the spread of the pandemic, businesses around the world have adopted strict remote work policies where employees have to maintain work and productivity from the confines of their home. While this poses a variety of critical social and personal challenges, the shift has also posed significant challenges to sustaining business operations, such as maintaining confidentiality, integrity, and reliability and availability of data. When your employees log in from remote locations and unsecured connections, they are much more vulnerable to cyberattacks, phishing attempts, and fraud.

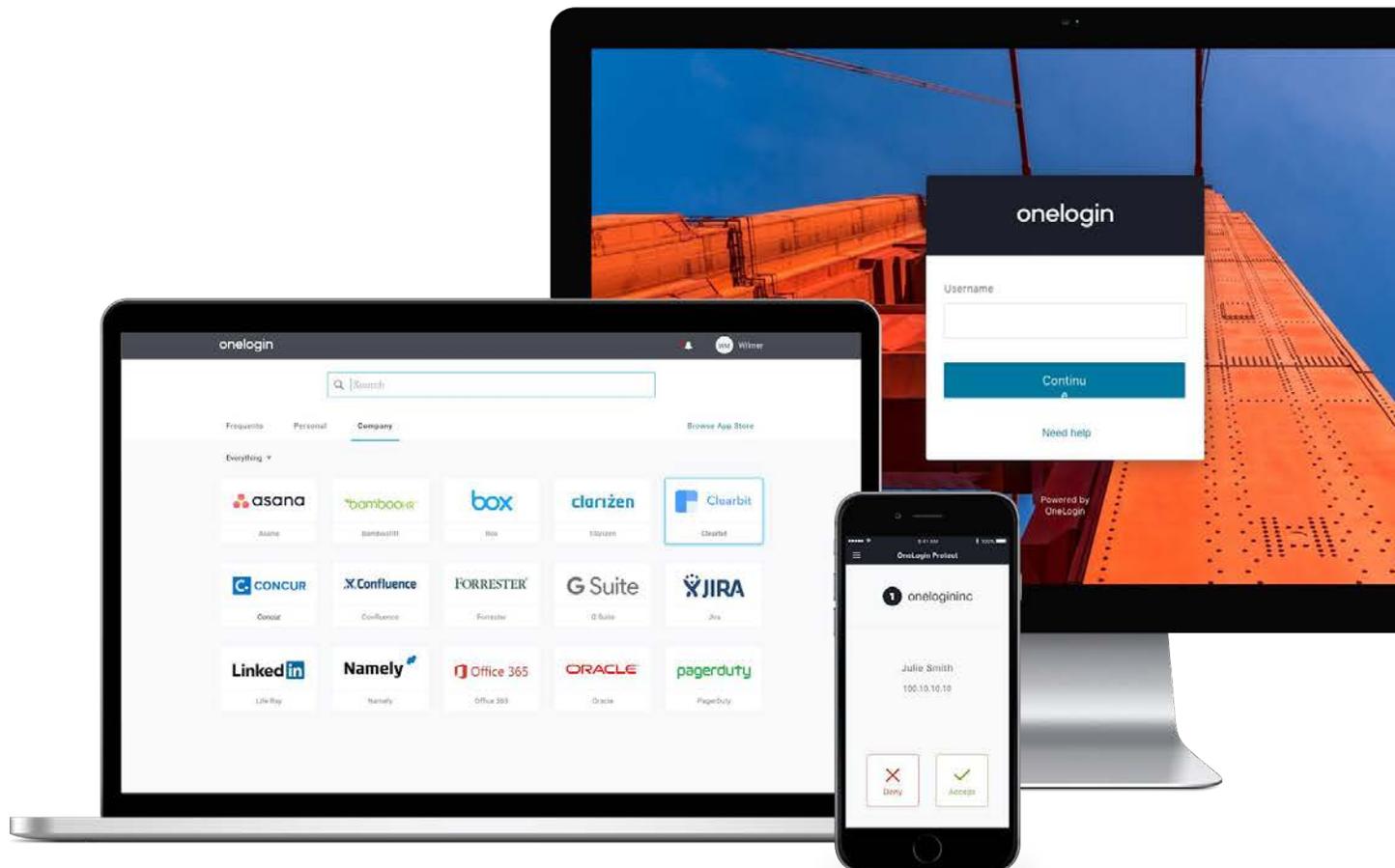
Unfortunately, many organizations are unprepared for their employees to be entirely remote. They don't have the processes, the technology, or the right security measures in place to ensure that employees can safely access corporate applications and data. Additionally, the proliferation of shadow IT and lack of password management pose even more challenges as organizations prepare to manage a surge in remote workers. According to an early March 2020 study by 451 Research group, "more than half of the survey respondents believe that a major business disruption will occur over the next six months and 38% think that remote work policies could be permanent moving forward".

As a remote workforce becomes the new normal, top-of-mind questions from CISOs and IT professionals include:

- How can I enable my workforce to securely access applications from home?
- Can I get the same levels of trust and privacy remotely that I can behind the firewall?
- How do I keep up with the needs of a remote workforce that may change size over time?
- Can I continue to use the same collaboration and productivity applications as securely as before?
- How can I ensure the same user experience, privacy, and trust when working from home?
- What about compliance and industry regulations?

With the necessary operational shifts placed on businesses due to the Covid-19 crisis, enabling your employees to work remotely has never been more critical. One of the most effective ways to ensure that your teams can make a seamless transition to working remotely while implementing the right security measures is with an Identity and Access Management (IAM) solution, like OneLogin.

With OneLogin, your organization can connect people with technology in a way that is secure, seamless, and scalable from any location on any device--so your business remains productive during times of change.





## OneLogin Remote Workforce Solution

OneLogin's Trusted Experience Platform™ (TEP) for Remote Workforce enables organizations to build secure, scalable, and smart experiences from any location on any device. There are multiple unique access and security considerations that can arise in a mobile work environment and OneLogin can help secure remote access, enable seamless employee productivity, decrease the IT workload, and provide access to the applications your teams need to collaborate effectively.

### Easy and Secure Access to Applications

One of the most critical elements to keeping your business and employees productive during times of change is the availability of business-critical applications. Your employees need a seamless transition to remote work without having to remember multiple passwords and keep track of multiple applications. OneLogin's Remote Workforce Solution provides a single portal where users can access business-critical applications with only one set of credentials, while making sure that systems and data remain secure. OneLogin has over 6,000 pre-integrated applications, including key collaboration tools like Zoom and Slack, making it incredibly easy to enable secure provisioning or deprovisioning from any remote location.

For enhanced security, enforcing multiple authentication requirements beyond a single password further protects your organization against unauthorized access to corporate data. OneLogin's SmartFactor Authentication uses machine learning to deliver context-aware authentication that adjusts in real-time based on the perceived level of risk detected from remote users. Using a risk score, SmartFactor enforces different authentication factors to balance security with useability. If a login attempt follows the typical behavior pattern of the user, SmartFactor can remove additional authentication requirements. And, if a login attempt has a high risk score, the user can be denied access altogether.

## Unified Access Anywhere

Many organizations have applications that live in the cloud and applications that live on-premises. Historically, these environments are managed separately. If your employees are locked out or can not access critical on-premises applications, you run a very serious risk of lost productivity and IT resources.

Without a solution that can operate in a hybrid environment, you are impacted with administration complexity, lost productivity, higher costs, security vulnerabilities, and more. To bridge the gap between the cloud and your on-premises applications, OneLogin Access becomes the central point of management for all of your directories, users, and authentication policies. Additionally, OneLogin provides a RADIUS endpoint that connects to your VPN so you can authenticate users remotely. Your employees can log into your VPN using the same credentials they use for the rest of their applications--providing an easy and secure way to access all of the tools they need. OneLogin also provides access to your on-premises Windows servers or desktops by connecting directly to Microsoft Remote Desktop Gateway (RDG) Server and Remote Desktop Web (RDWeb).

## Automated Lifecycle Management

Manual workflows for provisioning and deprovisioning remote workers can be error-prone and take IT staff hours to complete, if not days. Employee access can be made more agile and efficient through automated processes. OneLogin lets you provision users easily by automating onboarding and offboarding for both on-premises and cloud directories with real-time synchronization. For example, if a remote worker joins engineering, you can automatically provision the applications that are critical for that role, such as JIRA or GitHub. OneLogin streamlines entitlements through powerful rules to enforce intelligent access policies based on user location, role, privilege level, and more. Plus, if a remote employee leaves the company, administrators have access to an automated "kill switch" to shut down access in seconds.

Additionally, OneLogin empowers remote workers by providing self-service administration of passwords and account information, which leads to fewer help desk tickets and boosts the productivity of your IT team.

## Reliability and Performance at Scale

OneLogin is designed to handle the increased capacity for remote access with adequate failover and disaster recovery protocols built-in. The solution is deployed on multiple live data centers, enabling OneLogin to combat major internet and datacenter outages.

OneLogin can quickly scale to handle the increased load of users and applications as organizations grapple to meet the increased demands of remote access. The solution delivers a highly scalable platform for managing all types of identities and their access while complying with the audit requirements. OneLogin's audit trail records all user changes and activity, which can be used for powerful statistics or retroactive forensics.

# Features and Benefits

The following table provides details on the product features offered as part of OneLogin's Remote Workforce Solution.

| FEATURES   | BENEFITS   |
|--|--|
| <b>Authentication</b>  |  |
| <a href="#">Single Sign-On</a>                                   | One click-access across all applications   |
| <a href="#">Multi-Factor Authentication</a>                      | Choose from a wide variety of authentication factors like SMS, email, voice, OneLogin Protect app, biometrics, and third party                         |
| <a href="#">SmartFactor Authentication</a>                       | Context-aware adaptive authentication leveraging AI  |
| <b>User Management</b>   |  |
| <a href="#">Automated User Provisioning &amp; Deprovisioning</a> | Reduce human error and streamline access control based on role, department, location, title and other attributes.                                      |
| <a href="#">Password Resets</a>                                  | Can eliminate up to 50% of helpdesk requests cutting costs and saving considerable staff time  |
| <a href="#">Unified Directory</a>                                | Synchronizes users from multiple directories like WorkDay, Active Directory, G Suite and others  |
| <b>Access and Connectors</b>                                     |  |
| <a href="#">Access</a>   | Cloud-managed service that serves as the configuration, policy management, and policy distribution point to manage access for on-premises applications |
| <a href="#">RDG Server &amp; RD Web Access</a>                   | Enable secure access to internal systems   |
| <a href="#">RADIUS</a>   | Streamline management and control with secure MFA for on-prem network appliances and applications  |
| <a href="#">Desktop &amp; Desktop Pro</a>                        | Enable device trust and move toward a passwordless authentication experience   |

# Popular Pre-Integrated Applications:

## Communication

[Zoom](#)

[Cisco Webex](#)

[GoToMeeting](#)

[Join.me](#)

[Hipchat](#)

[Yammer](#)

## Collaboration

[Atlassian Cloud](#)

[Slack](#)

[Asana](#)

[Workplace by Facebook](#)

[Box](#)

[Dropbox](#)

## Productivity

[Office 365](#)

[Google G Suite](#)

[Amazon Web Services](#)

[NetSuite](#)

[QuickBooks](#)

[DocuSign](#)

## Security

[Cisco Meraki](#)

[Juniper Networks](#)

[Fortinet](#)

[Palo Alto Networks](#)

[Symantec](#)

[Netskope](#)

[Zscaler](#)

[Yubico OTP](#)

[DigiPASS](#)

## Reporting & Analytics

[SumoLogic](#)

[Splunk](#)

[ServiceNow](#)

And many more ...