

# Self-Service Password Reset in the Cloud

## SELF-SERVICE PASSWORD CHANGES MADE EASY

Most companies require regular password changes, yet managing these changes is an error prone and time consuming task. When your organization systematically changes passwords for Active Directory, it's important that these changes extend to your single sign-on portal and web apps. OneLogin provides a frictionless way to synchronize password changes across Active Directory, your OneLogin portal, as well those web applications secured with OneLogin.

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Stop burning up valuable resources managing password resets for your end users. Save time by having OneLogin automatically prompt end users to change their Active Directory (AD) password:

- When a user's password expires in AD, they will be prompted to change their password the next time they log into OneLogin
- Users can proactively change their AD password through OneLogin by selecting Change Password in their OneLogin Portal
- When a user changes their password through their Portal, OneLogin will keep the password synchronized with AD and any cloud applications where password provisioning is active

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By default, the OneLogin Active Directory Connector only requires read access to a corporate domain for authenticating users and gathering user attributes for provisioning. However, you can explicitly grant the OneLogin Active Directory Connector permission to facilitate the changing and synchronization of user passwords. When a user's password expires in Active Directory, the real-time connection to OneLogin respects this immediately and will prompt a user to change their password from the OneLogin sign-in page.

### Change Your Password

[CANCEL](#)[SAVE](#)

Your password has expired. Please select a new one.

Password must be at least 5 characters long

Current Password

New Password

Re-type New Password

The user is presented with an easy to follow workflow and prompted to input their current password and new password twice (similar to what a user experiences on their desktop workstation when changing their domain credentials). Once the new password is confirmed, OneLogin changes the user's password to match in Active Directory and also provisions this out to any applications that are configured with password provisioning in OneLogin. Additionally, if a user decides they would like to change their password prior to the password ever expiring, they may sign into OneLogin and change their password at anytime from their OneLogin portal.

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## About OneLogin

OneLogin, the leader in [Unified Access Management](#), connects people with technology through a simple and secure login, empowering organizations to access the world™. The OneLogin Unified Access Management (UAM) platform is the key to unlocking the apps, devices, and data that drive productivity and facilitate collaboration. OneLogin serves businesses and partners across a multitude of industries, with over 2,500 customers worldwide. We are headquartered in San Francisco, California. For more information, visit [www.onelogin.com](http://www.onelogin.com), [Blog](#), [Facebook](#), [Twitter](#), or [LinkedIn](#).