

Increasing Employee Efficiency and Helping Improve Conditions for Those With Disabilities



Today, one-in-five Americans have a disability and two-thirds of working age Americans with disabilities are unemployed. People with disabilities represent the single largest and most diverse minority in the country. PRIDE Industries, a 501 (c)(3) nonprofit social enterprise, helps people overcome employment obstacles and empowers them to lead productive, independent lives as contributing members of their communities. Their vision is to be the socially responsible vendor of choice in the markets they serve, and to be the recognized leader in meeting the needs of individuals in overcoming barriers to employment.

Password-related help desk tickets were reduced by over 50%



One single point of account management



Significant increase in employee satisfaction and productivity



CHALLENGES

As PRIDE Industries continues expanding nationwide, so will the number of software applications needed by their employees to do their jobs, therefore, increasing the amount of passwords required to access these platforms. Prior to having a Unified Access Management (UAM) provider, they were using Active Directory, LDAP, and individual application dashboards to manage their internal user population. The inefficiency of managing access to accounts, their need for single sign-on, and their desire to have a single source of truth, prompted Alan McMillan, Chief Information Officer at PRIDE Industries, to search for a platform solution.

SOLUTION

In 2015, PRIDE Industries decided to partner with OneLogin as their UAM provider because OneLogin supported their existing Active Directory. With OneLogin, PRIDE Industries was able to instantly authenticate users on a new cloud application rather than have to build out an entire system. After a successful implementation, OneLogin was able to provide a convenient single sign-on platform and single point of account management for the entire team of over 4500 unique users at PRIDE Industries. "OneLogin's partnership and support throughout our collaboration has contributed to a more efficient workforce. We look forward to growing alongside OneLogin for years to come," said McMillan.

RESULTS

PRIDE Industries saw instant results in some of their most problematic areas: help desk tickets, time efficiency, and security enforcement. "Switching to OneLogin has helped us reduce password-related help desk tickets by over 50%," said McMillan, "We've also seen a significant increase in our end-user productivity levels, which has raised overall satisfaction at the company." PRIDE Industries has also seen an increase in security with the enforcement of strong password policies across all platforms and applications and reduced maintenance and discrepancy across disparate directory services.



INDUSTRY

Non-Profit/Services



USERS

4,500 users



INTEGRATIONS

Active Directory Azure, Office 365

"OneLogin's partnership and support throughout our collaboration has contributed to a more efficient workforce. We look forward to growing alongside OneLogin for years to come"



Alan McMillan
CIO AT PRIDE INDUSTRIES