

# ZENDESK AND ONELOGIN PUT IDENTITY FIRST



OneLogin for Zendesk enables you to easily connect your internal Active Directory or LDAP server, sync users in real-time, enjoy single sign-on and enforce multi-factor authentication.

## INSTANT ON

OneLogin is entirely cloud based and allows you to get up and running in minutes. No software to install, no appliances, no firewall changes.

## SINGLE SIGN-ON

OneLogin uses SAML 2.0 to sign users into Zendesk. The standards-based SAML protocol uses digital signatures to establish trust between the identity provider and the application, eliminating user-managed passwords and the risk of phishing. SAML can also mandate that users only get access after having been authenticated by OneLogin using your organization's own authentication policies.

## ACTIVE DIRECTORY AND LDAP INTEGRATION

OneLogin's Active Directory Connector can be installed in minutes with no server restarts or firewall changes required. Visually select one or more organizational units (OU) to import users from Active Directory and you're all set. OneLogin synchronizes users in real time, which provides IT with an effective user kill switch for when users leave the organization. OneLogin's AD Integration can be configured in high-availability mode which leverages multiple AD Connectors per domain controller.

## USER PROVISIONING

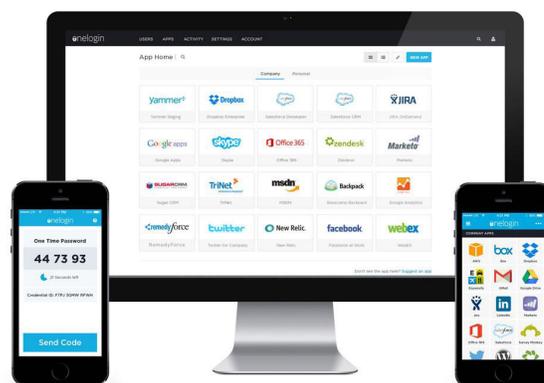
OneLogin automatically creates, updates, deletes, suspends and activates users in Zendesk based on real-time changes in your directory, simplifying user administration and improving compliance. You can even create advanced mappings to automatically control Role and Group entitlements in Zendesk.

## MULTI-FACTOR AUTHENTICATION

Multiple authentication factors provide an extra layer of protection so that criminals can't get access to your data by just guessing a user's password. Use OneLogin's smart phone app or a pre-integrated third-party solution from RSA, SafeNet, Symantec or VASCO.

## SECURITY & AVAILABILITY

OneLogin supports complex directory infrastructures for some of the most demanding public companies in the world. Rest easy with redundant data centers, redundant DNS, DDoS protection, quarterly security reviews by iSEC Partners, and 24/7 monitoring. 99.99% Uptime Guarantee.



AVAILABLE FOR

