PARTNER DATASHEET

onelogin | bmc Remedyforce

Securely Connect Every User, App, Device and Directory

Take complete control over Remedyforce access, provision and deprovision users in real-time, create and enforce security policies, and add a second factor of authentication using OneLogin's pre-built Remedyforce integration. Remedyforce is built on the Salesforce platform to deliver complete IT service management functionality with the secure social, mobile, and collaborative capabilities users expect. Together, OneLogin and BMC give end-users an experience they love and IT the security and control it needs.

OneLogin for Remedyforce IAM Product Highlights

- Directory Integration
- Single Sign-On (SSO)
- User and Groups Provisioning
- Self Service Password Reset
- Multi-Factor Authentication (2007)

Strengthen Your Identity Strategy With These Benefits

Eliminate Deployment Complexity

Leverage OneLogin's pre-built Remedyforce integration and powerful mappings and rules engine to automate the Remedyforce deployment process. Unify multiple directories and avoid lengthy integration projects.

Customize Security Controls

Create and enforce customized security policies such as multi-factor authentication, password complexity, session timeout, and more. Easily map those policies based on user attributes or other identifiers such as IP address.

Increase Application Security

Rest easy with redundant data centers in the US and Europe, massive scalable infrastructure, quarterly security reviews by iSEC partners,and 247 monitoring. 99.9% Uptime Guarantee.

Empower End Users

Securely enable employees to use their master credentials to log into Remedyforce and all their corporate SaaS applications from a single portal, on any device. Activate self-service password reset to eliminate password reset tickets.

Expand Easily

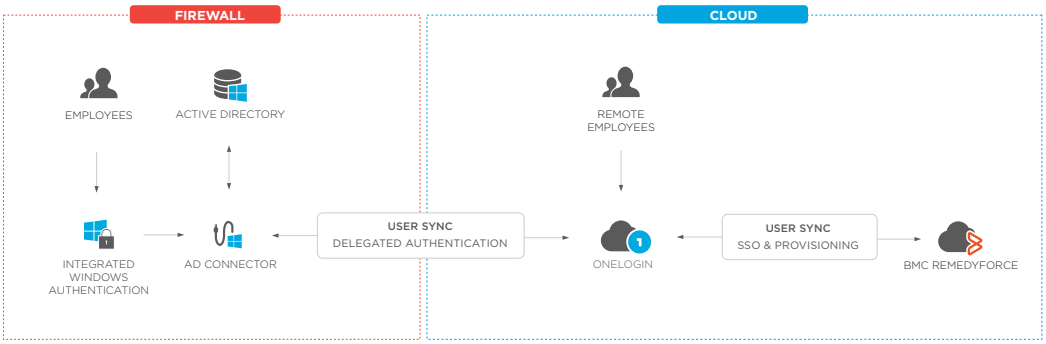
OneLogin and Remedyforce scale automatically with your growing user base and are already integrated with thousands of commercial apps to provide IT service management, and IAM services to address all of your users' needs.

Reduce Service Times and Support Costs

Free up IT time and resources with built-in self-service password reset and automated user provisioning and deprovisioning based on a user's directory attributes or security groups originating from your corporate directory.

Integrates With Your Existing Directory Infrastructure

OneLogin acts as a secure, virtual directory in the cloud, allowing you to easily synchronize users across any number of directories, including Active Directory (AD), LDAP, Google Apps directory, OneLogin cloud directory, and HR directories. Import user attributes and pass them on to Remedyforce and other downstream applications via SAML or API-based provisioning.



Try OneLogin

Visit onelogin.com/remedyforce-sso to learn more about our Remedyforce integration and sign up for a free OneLogin account to get started.

Email info@onelogin.com to connect with a OneLogin product specialist about our Remedyforce integration and your identity management strategy.

Analyst Recognition

Named **Visionary** in Gartner's IDaaS Magic Quadrant

Gartner

The Total Economic Impact™ of OneLogin: **428%** ROI, **2 Months** Payback

FORRESTER®

Named a **Leader** in The Forrester Wave™: B2E Cloud IAM

FORRESTER®

OneLogin is Trusted by 2000+ Customers Worldwide

The Carlyle Group · AAA · Condé Nast · Midas · HermanMiller