

Global Real Estate Company Synchronizes Multinational Directory Infrastructure to the Cloud

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– IT BUSINESS DIRECTOR

CHALLENGE

As a global company with over 25,000 employees in 35 countries that has grown organically and by acquisition, this real estate company has a globally distributed directory infrastructure with users spread across many domains.

A strategic initiative to deploy Jive as a global directory and intranet was held up by the challenge of synchronizing 5,000 of the users from 15 of the domains into Jive. These user profiles were complete with manager relationships and custom fields the company used to enrich user profiles.

The company had explored the market for a solution, but had been unsuccessful in finding one that could import all the rich user profiles and attributes, while preserving the hierarchical structure already in place in Active Directory (AD).

SOLUTION

AD and cloud applications were lacking a connector for Jive, along with the ability to synchronize manager relationships from AD. OneLogin already had a solution for this.

After a thorough analysis of requirements, OneLogin’s engineering team began implementing a connector for Jive. They also extended its core product to support employees hierarchies throughout its various subsystems; Active Directory Connector, User Interface, Core System and Provisioning Engine.



The real estate company began connecting each country’s AD to OneLogin and mapping custom fields in AD to custom fields in OneLogin and Jive. Within a week, all of the countries were live and synchronizing users to Jive in real-time.

RESULTS

“OneLogin has enabled us to achieve the operational excellence necessary to easily deploy cloud applications on a global scale,” says the IT Business Director. It now has 15 countries synchronizing users in real-time between their directories and Jive, complete with enriched information and employee/manager relationships. Now equipped with seamless single sign-on, users can easily access the corporate intranet and navigate the organizational structure.

The new operational excellence will enable the company to easily onboard other cloud-based applications and services, minimizing the time to market deployment.

INDUSTRY

Real Estate

SIZE

Over 25,000 employees, operates in 35 countries

TOP CLOUD APP

Jive Software