

SugarCRM Meets Customer Demand for SSO and SAML with OneLogin's Free SAML Toolkit and Top Notch Support Team

"When SugarCRM customers asked for single sign-on (SSO) functionality, we turned to OneLogin's free and open source SAML toolkit. OneLogin's solution enabled us to complete the SAML implementation in less than an hour, greatly accelerating the development time."

Jason Nassi

Director of ISV Alliances, SugarCRM

OVERVIEW

Using OneLogin's SAML (Security Assertion Markup Language) Toolkit, SugarCRM quickly implemented single sign-on functionality and met customer demand for convenient and secure account access. SugarCRM is known for its simple, intuitive and open-source solution. Adding SAML was a natural addition to SugarCRM's multi-layered approach to security and its focus on offering customers flexible and open implementation options.

ADOPTION DRIVERS

Customer demand for single sign-on drove SugarCRM to SAML-enable its application. The release of version 6.1 saw the addition of single sign-on support, offering customers the choice to access their SugarCRM account with SAML, instead of a user-managed password.

WHY ONELOGIN?

SugarCRM preferred OneLogin's SAML Toolkit because it reflected the company's open source product philosophy. In addition, the toolkit's ease-of-use and OneLogin's support team enabled SugarCRM to integrate SAML in less than an hour. In fact, SugarCRM was able to sign-in the first user via SAML after just 40 minutes of development.

The following features influenced the company's decision to use OneLogin

- Free SAML toolkit: SugarCRM was able to SAML enable their application in under an hour at no additional cost to the company
- Ease of use: SAML allows easier IT administration and seamless active directory integration

BENEFITS OF SAML

- IT can control application access in one central location
- Password-related help desk tickets are eliminated
- The application can be seamlessly integrated with Active Directory, allowing users to sign in with their Windows credentials
- Phishing attacks are prevented since users no longer sign-in with a password
- Usage and adoption of the application increase due to ease-of-use



Industry: Software

Size: SMB

Adoption Drivers

Growing customer demand for SAML protocol led SugarCRM to turn to OneLogin.

Why OneLogin?

- OneLogin's SAML toolkit reflected SugarCRM's open source product philosophy
- SAML enablement took less than an hour thanks to OneLogin's ease of use and top notch support team

Result

Using OneLogin, SugarCRM was able to quickly add SAML functionality in order to improve security for their growing customer base.